

Case Study

Nestle Purina Petcare (Friskies) *Merseyside, UK*

Company Profile

Part of the Nestle group of companies, Nestle Purina Petcare of Merseyside, formerly Friskies Petcare, manufacture dog biscuits for all the major supermarkets incorporating Bonio, Sharpes and Specials.

Committed to developing the workforce, Nestle Purina consulted CQM for their pragmatic and results based approach, that fully involves the whole workforce.

The Friskies Team

John Patterson - Bakery Team Leader
Phil Gray - Fitter/Electrician
Ian Howarth - Electrician
Derek Teevan - Bakery Operator
Bill Stephenson - Baker

The Project

- Carried out single production line detailed study
- Measured dough waste/labour utilisation/reworked costs
- Evaluated across 3-shift patterns
- Communicated improvement activity
- Developed and applied continuous improvement tools

Team Development

- Systematic problem solving
- Process analysis - CQM team development
- Modern manufacturing techniques
- Productivity measures
- Kaizen / TPM / Lean manufacturing
- Workplace organisation - 5s

Team Achievements

- Identified waste on line 2 saving £27K
- Implemented quick fixes that added up to £5K
- Rolled-out process over a second line
- Identified a further £86K of in process waste
- Reduced landfill costs
- Reduced labour costs

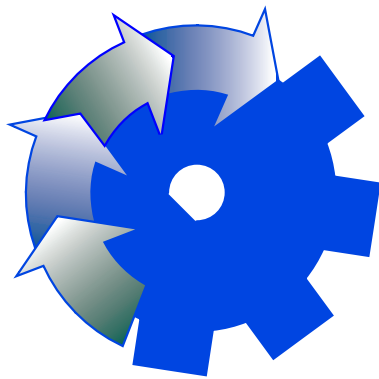
- Improved teamwork
- Developed cross functional learning

What Next?

- Continued development of the workforce, bringing process improvement to all production lines. Develop teams to implement Lean processes for themselves.



Waste Management
Saves £86K Alone!



LEAN

MANAGEMENT THINKING

Each Lean Management Thinking programme that CQM Training & Consultancy (CQM) deliver is tailor made to ensure the greatest business benefit is gained by your company or organisation.

The programme will provide jargon-free help to your teams who will be 'challenged' to make significant improvements to their operations.

All the time, our experienced trainers will provide close support and help to keep your team on track.

Our carefully developed and successful formula works every time and will help you generate real savings. It involves giving your chosen team the problem solving techniques that they will need and then coaching on your site to actually produce the savings and improvements.

The Lean Management Thinking programme is specifically designed so that upon completion your team will have acquired the knowledge to continually improve your processes and embed change which is

Advantages of Lean

- Increase your profits
- Enhance productivity
- Improve quality
- Reduce waste and inefficiencies
- Reduce process times
- Reduce Inventories

On our Lean programme, your team will develop

- Problem solving and team development skills
- Understanding in how to implement a process of continuous improvement
- Skills which will make changes stick
- Skills to identify and measure the right things
- Abilities that will improve the overall 'culture' within your business
- Appreciation of standards that effect quality and the way you work

Lean Programme Contents:

Our Lean Management Thinking programmes and consultancy support can be tailored to your specific needs, but typically it will cover:

- Leadership Style
- Lean Team Building
- Waste Elimination
- Process Improvement Tools
- Measuring Performance
- Project Presentation Skills
- Developing Lean Strategies
- Process Analysis
- Supply Chain Management
- Kaizen
- Added Value Vs Added Cost
- Lean Time Management

During the last few years we have so far logged some £7.5m of real savings for our clients. We also routinely offer a money back guarantee.

Contact Us

CQM Training & Consultancy Ltd
3 Westbrook Court Sharrow Vale Road
Sheffield South Yorkshire S11 8YZ
Telephone: +44 (0) 114 281 3747
Fax: +44 (0) 114 281 3748
Email: enquiries@cqmltd.co.uk
Website: <http://www.cqmltd.co.uk>