

Case Study



British Bakeries - UK

Lean Management Training

Company Profile

British Bakeries is one of the UK's largest plant bread makers employing over 6,500 employees. Brands include Hovis, Mothers Pride and nimble. The company also supplies one third of the UK's daily bread.

Customers include Tesco, Sainsbury's, Asda, Somerfield, Safeway and the Co-Op. British Bakeries also produce over 850 varieties of other products including crumpets, fruit buns, hot cross buns, croissants and scotch pancakes.

CQM worked in depth with four shop floor teams over a six-month period.

Through concept training and on-site support all these benefits were identified and implemented by British Bakeries staff.

The Benefits

- Greater Improvements and exposure
- Improved morale

Achievements in the Nottingham Plant

- Eliminated inconsistency in weights - revised procedure
- Introduction of Kanban into weight and packaging areas
- Creation of dedicated zones assigned for mixing
- Implementation of a new colour coordinated process flow system.
- Analysis of machine performance controlled by new regulated management
- TPM maintenance of machinery improved
- Enhanced continuous improvement systems (Kaizen)
- Optimised waste management processes.

Achievements in the Birmingham Plant

- Reduced movement of consumables - bins and pallets
- Improved labour utilisation
- Hygiene standards raised
- Waste monitored - up to 50% reduction
- Egg coating procedure reviewed and improved
- Oven usage improved
- Line speeds increased.
- Machine management - controlled by teams to reduce waste
- Waste monitored - up to 50% reduction
- Cooling systems made more efficient with insulation
- Change over times reduced - improved handling
- Workplace organisation - obsolete materials removed from working areas.

£5 Million savings in operating costs.



Each Lean Management Thinking programme that CQM Training & Consultancy deliver is tailor made to ensure the greatest business benefit is gained by your company or organisation.

The programme will provide jargon-free help to your teams who will be 'challenged' to make significant improvements to their operations.

All the time, our experienced trainers will provide close support and help to keep your team on track.

Our carefully developed and successful formula works every time and will help you generate real savings. It involves giving your chosen team the problem of solving techniques that they will need and then coaching on your site to actually produce the savings and improvements.

The Lean Management Thinking programme is specifically designed so that upon completion your team will have acquired the knowledge to continually improve your processes and embed change.

Lean Programme Contents:

Our Lean Management Thinking programmes and consultancy support can be tailored to your specific needs, but typically it will cover:

- Leadership Style
- Lean Team Building
- Waste Elimination
- Process Improvement Tools
- Measuring Performance
- Project Presentation Skills
- Developing Lean Strategies
- Process Analysis
- Supply Chain Management
- Kaizen
- Added Value vs Added Cost
- Lean Time Management

During the last few years we have so far logged some £25.5 million of real savings for our clients. So confident are we that this process will succeed in helping you achieve financial savings and meaningful improvements, that we offer you a money back guarantee. If our specialists are not able to help your people identify and recommend savings, at least to the value of our fee, **we will refund the difference.**

Advantages of Lean

- Increase your profits
- Enhance productivity
- Improve quality
- Reduce waste & inefficiencies
- Reduce process times
- Reduce Inventories

On our Lean programme your team will develop:

- Problem solving and team development skills
- Understanding in how to implement a process of continuous improvement
- Skills which will make changes stick
- Skills to identify and measure wasteful processes
- Abilities that will improve the overall 'culture' within your business
- Appreciation of standards that effect quality and the way you work

Contact Us

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